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## Summer Reading Program

For those of us on the quarter system, summer seems to take forever to arrive. When it finally does in mid-June, friends and family (and sometimes even UO faculty) ask me what I am going to do all summer... as if "we registrars" have the whole summer "off!" HA!

Summer is the busiest time in our office; after collecting about 85,000 spring grades, the staff cleared and awarded about 5,000 degrees, processed 2,400 AP score reports, as well as several hundred IB reports and countless transfer transcripts, as we prepared for that magical time when 4,500 new students appear

on campus for orientation in July and early-August. Our Admissions colleagues are equally as busy "bringing in the class" and getting ready for the next recruiting cycle.

That is not to imply that we work ALL summer – we get in plenty of fun, both in the office and away from work. I have to say, though, that my summer shenanigans have been seriously curtailed this year, as I broke a bone in my foot at the end of June – not even doing anything that dramatic... just me being a total fop doodle – which left me in a boot, sitting a lot... and reading, as it turns out.

I have burned though several books already – my latest being *Cabin Fever* by William Sullivan (a local Eugene author); it's a fascinating tale of how Bill and his wife built a one-room log cabin with their bare hands over two summers in 1977 and 1978 out in the middle of nowhere, Oregon. I read it in a single day!

I asked the board what they've been reading this summer. See what they had to say elsewhere in this edition. And if you feel inspired, tell us what you've been reading lately by posting a brief note about your summer reading on the PACRAO Facebook page!



**Sue Eveland**  
PACRAO President

## PACRAO Summer Webinar: What MOOCs Mean for You

Mark your calendars for this summer's informative webinar that raises important points regarding MOOCs for the PACRAO membership.

The webinar includes two panelists, including Mary Callahan, Registrar at the Massachusetts Institute of Technology, and Marian Sofish, University Registrar at

San Jose State University. Mary and Marian will present their experiences with MOOCs, including the potential implications of MOOCs for registrars.

This webinar is sponsored by PACRAO 's Professional Development Committee and seating is limited, so be sure to log in and reserve

your seat today!

Reserve your Webinar seat now at:

<https://www3.gotomeeting.com/register/353312886>

**Celeste Fowles Nguyen,**  
VP for Professional Development

## 2: PACRAO News, Summer Newsletter: July 2013

**Summer Reading Question: "What have you been reading this summer and why???"**

**Celeste Fowles Nguyen:**

"I'm currently reading Gold by Chris Cleave, from the San Francisco Public Library. It's about three best friends in England competing for Olympic gold in cycling. It's just for some entertaining summer reading on my train ride into work.

I also just finished my first eBook – And the Mountains Echoed by Khaled Hosseini. It spanned across many years and many countries, but all revolved around a family in a small village in Afghanistan. I loved it!"

**Julia Pomerenk:**

"I've just started reading Being Wrong: Adventures in the Margin of Error, by Kathryn Schulz. Why? It's the common reading book for Washington State University this year, and I look forward to discovering new ways to think about "being wrong." In the fall, we'll form a common reading book group in the Registrar's Office, as we've done in the past. Talking about being wrong will be fascinating, following the stresses of this past year (our first in a new information system)."

## PACRAO Nominations & Elections Committee for 2013

Thank you to the 260+ members who cast their votes during the election for the Nominations and Elections Committee, held online from mid-May to mid-June.

I'm happy to announce the N&E Committee for 2013. They will begin their work this summer to identify nominees for the open board positions and for the next N&E Committee. Help them by nominating yourself for a position and/or by nominating a PACRAO colleague for a position.

Chair for 2013 (returning Vice Chair from 2012)

**Rebecca Mathern**  
University Registrar  
Oregon State University  
Corvallis, OR

Vice Chair for 2013 (and Chair for 2014)

**Wesley Holland**  
Assistant Registrar  
Loyola Law School  
Los Angeles, California

### Committee Members

**Kristin Benson**  
Coordinator, Records and Enrollment Services  
Portland Community College  
Portland, Oregon

**Christopher Hart**  
Registrar  
Concordia University  
Portland, Oregon

**Kate Jakway-Kelly**  
Associate Registrar  
University of California, Los Angeles  
Los Angeles, California

**Liz Johnson**  
Manager of Schedule  
University of Utah  
Salt Lake City, Utah

**Paul Seegert**  
Associate Director of Admissions  
University of Washington  
Seattle, Washington

### Alternates

**Stuart Lau**  
University Registrar  
University of Hawaii at Manoa  
Honolulu, Hawaii

**Fred Jacklin**  
Registrar/Director of Enrollment Services  
Vancouver Island University  
Nanaimo, British Columbia

**Marc Booker**  
Senior Director, Office of Admissions and Evaluation  
University of Phoenix  
Phoenix, Arizona

As the nominee with the most votes during the election, Wes Holland will serve a second year in 2014 as Chair of N&E.

N&E will be soliciting PACRAO Members and working to fill the following positions:

### Leadership Opportunities:

#### **Board Positions begin November 2014**

President-Elect (3-year term)

Secretary (2-year term)

VP for Membership (2-year term)

VP for Professional Development (2-year term)

**N&E Committee: elections are held during Spring 2014; N&E Committee work begins after the election and continues through the 2014 annual conference.**

Six members to be elected by PACRAO members from a slate of candidates developed by this year's N&E Committee.

**Julia Pomerenk  
Past President**

Year in and year out, your professional association, PACRAO, carries out its activities through the dedication and hard work of many trustworthy volunteers. We've been fortunate. In the collective memory of our current board, there have been no instances of financial misconduct. Nevertheless, it is prudent that we continue to explore ways to increase accountability and reduce risk to maintain a healthy organization. The board is currently discussing two safeguards: a financial audit process and conflict of interest questionnaire.

### **Financial Audit:**

Earlier this year, the board commissioned three of our members to explore possible financial audit models and return a recommendation to the board. The team looked at what AACRAO and other regional and state associations have in place as well as other non-profit organizations. After much discussion, they crafted a recommendation that was presented at our executive board meeting in June. Over the coming months the board will continue to fine-tune the recommendation to craft a process that will bring a new level of fiscal review and accountability to the association. Many thanks to the task force that graciously gave of their time for this project:

Bill Haid, University of California, San Diego  
Maria Kohnke, California Lutheran University  
Brad Tomhave, University of Puget Sound

### **Conflict of Interest Policy**

The second project is the development and implementation of a conflict of interest policy and questionnaire, recommended to us by The Davies Group who has compiled the association's financial statements in recent years. In a nutshell, the annual questionnaire will bring to the board's attention any board or committee member, or family member, who may stand to gain financially or otherwise from services or products rendered to the association.

If you have any questions or input on either of these initiatives, please let me know.

**Todd McCollum**  
President-Elect

It has become a tradition for our organization to provide support to students in the community where our annual conference is being held. In Seattle in 2011, PACRAO Members donated new books for one of the local school's libraries. In San Diego in 2013, Members generously provided support for *Just in Time for Foster Youth*. This year we hope to raise donations to sponsor a student at the Andre Agassi College Preparatory Academy. Our goal is to raise \$2,500, which will support a student for one year.

The Andre Agassi College Preparatory Academy (AACPA) is a model charter school whose goal is to offer academic programs designed to enhance a child's character, respect, motivation and self-discipline. Located in the heart of Las Vegas' most at-risk neighborhood, AACPA was created specifically to improve skill levels and combat lowered academic expectations while creating a climate of hope among this community's most challenged children. Advanced technology, smaller class sizes, and extended school hours are just some of the practices the AACPA utilizes to achieve a higher standard of education.

AACPA creates an environment that rewards students for positive behavior and disciplines unacceptable conduct. Teachers, parents, and students each follow a Commitment to Excellence and a Code of Respect. Community leaders, educators, and parents work together to establish high expectations for all students.

AACPA's mission is defined by educational excellence:

***AACPA will prepare students from underserved communities to excel and graduate from the top 100 colleges and universities in the nation. AACPA will accomplish its goal and its mission by discovering and developing each child's gifts and talents.***

Many of our members already have a relationship with AACPA. Please join them in helping PACRAO support a student at AACPA by donating at the annual conference this year. Learn more about AACPA at <http://www.agassiprep.org> and Monday's luncheon at the conference.

**Heather Chermak**  
2013 Program Chair

## 4: PACRAO News, Summer Newsletter: July 2013

### Member Profile: 2012 Conference Grant Winner

Ching-Fang Tu, Degree Audit Specialist at University of San Diego, received one of the Conference Participation Grants in 2012. Here's what she had to say:

"It was rewarding and fulfilling to be selected as a grant participant for the PACRAO 2012 conference. I wholeheartedly wish to thank the committee that selected me to attend and participate in this wonderful event that I otherwise may not have been able. It was a privilege.

Attending the 2012 PACRAO conference in San Diego has helped me grow professionally and personally, and has enabled me to begin the process of making connections with others in my profession. I was so impressed by the innovating training programs and guidance gained from so many important and valuable sessions. The keynote speakers and other gatherings, likewise, provided wonderful opportunities to learn and meet new and interesting people.

As a person committed to improving and striving to provide excellence for our many University of San Diego constituents in an Office of the Registrar capacity, I am continually on the lookout for good opportunities to extend and deepen my professional knowledge. The PACRAO conference was an excellent source and opportunity towards achieving this goal. In times of tight budgets it may not be possible to attend every PACRAO conference, but it is my aim to make sure I am able to attend as many as I can. It is also important to me to be an active, contributing member of our Registrar/PACRAO community. I sincerely hope I am able to reach out and provide guidance and camaraderie to new and prospective members as you and others have done for me. It is with thanks and gratitude to the greater PACRAO community."



Ching-Fang Tu at the 2012 PACRAO Conference with keynote speaker Jason Hewlett

### PACRAO Pal Mentoring Program

Be part of the new PACRAO Pal mentoring program at the Annual Conference in Las Vegas! Seasoned PACRAO members can volunteer to serve as a PACRAO Pal Mentor, while newer members can sign up as a PACRAO Pal Mentee.

The PACRAO Pal Mentor is a mentoring resource that offers support to new members of the association. The mentor helps the new member to get oriented to PACRAO at the annual meeting.

PACRAO Pal mentors will....

- Meet with their new member and discuss the conference and various resources available through PACRAO.
- Assist the new member in navigating the various sessions and offer advice on how to get the most out of the PACRAO conference.
- Guide the new member throughout the organization by providing a connection and acting as a positive role model.
- Serve as a primary contact at the conference by checking in with their PACRAO Pal throughout the conference.
- Introduce the new member to more seasoned members of the organization.
- Serve as an "adviser" to their PACRAO Pal. Their role does not have to end after the conference is over; it may even continue after the conference!

You can sign up to be a mentor or get a mentor when you register for the PACRAO 2013 Annual Conference.

If you have questions or suggestions, please contact Celeste Fowles Nguyen or Soraira Urquiza.

**Celeste Fowles Nguyen,**  
VP for Professional Development  
[cfnguyen@stanford.edu](mailto:cfnguyen@stanford.edu)

**Soraira Urquiza**  
Diversity Development Advocate  
[Soraira.Urquiza@Artcenter.edu](mailto:Soraira.Urquiza@Artcenter.edu)



## Conference Participation Grants

Apply for a conference participation grant to cover your conference registration fee for PACRAO's annual conference at the Paris in Las Vegas, October 27-30!

PACRAO offers up to six conference participation grants which cover the cost of the conference registration fee. Special consideration is given to applicants who are first-time attendees, persons from under-represented groups or institution types, and members of institutions whose funds are especially limited.

**Deadline to apply:**  
August 15, 2013

### How to apply:

Submit by email

1. A one-page written proposal including:
  - Your Name, Title, Institution, Address, Phone, and Email
  - Your reasons for applying for a conference participation grant
  - If you are applying as a member of an under-represented group or institution type, include the group or institution type in your proposal.
2. A letter of support from your supervisor or manager and/or from another PACRAO

member outlining the

benefits of your attendance at PACRAO's annual conference.

3. Submit your materials via email to Celeste Fowles Nguyen, PACRAO Vice President for Professional Development, [cnfnguyen@stanford.edu](mailto:cnfnguyen@stanford.edu)

### Notification:

Grant winners will be notified in early September.

**Celeste Fowles Nguyen,  
VP for Professional  
Development**

## Summer Board Meeting

In late June, the members of the PACRAO Executive Board met for a two-day Summer Board Meeting at the Portland Hilton and Executive Tower in Portland, Oregon. This property will be the site for the 2014 annual conference, and the Board had a chance to get familiar with the hotel and meet some of the staff, as well as check out the surrounding area in downtown Portland.

Prior to the meeting, Todd McCollum and I met with our Experient representative; Experient is a company that assists PACRAO with contracting for future conference sites. We are currently beginning work on the 2017 site, which is

scheduled to be either in Region 1 (Alaska/Canada) or Region 2 (Washington, Oregon, Idaho, Montana).

Our board agenda was a long one; the board members spent considerable time on the Constitution and By Laws under the good leadership of Past President Julia Pomerenk. President-Elect Todd McCollum led the board in a discussion about how best to institute an audit committee, based on recommendations of an ad hoc committee who was asked to study the idea and report back to the board. We reviewed the budget, made plans for more

professional development during the next few months, and presented our formal activity report, in addition to more items too numerous to list here. The board members had lots of ideas to share to keep the organization active and moving forward.

**Sue Eveland  
PACRAO President**



## Summer Reading, Continued...

### Joyce Allen:

"I am reading *East of the Mountains* by David Guterson. I am traveling to Leavenworth with friends, and this book is getting me situated in that upcoming trip!"

### Marianne Stickel:

"I am currently reading *The Second Half of Life: Opening the Eight Gates of Wisdom* by Angeles Arrien - recommended by a friend, because we are "getting up there"!

Last read: Chaucer's *Canterbury Tales* because I love Chaucer. "

### Tara Sprehe:

"I recently read *Between Citizens and The State* (Christopher Loss). Why? It was mandatory reading for the Vanderbilt University Peabody Professional Institute for Senior Academic and Enrollment Services Professionals. The book is excellent and I would recommend it for many professionals in higher education, especially those who are interested in history and politics.

Currently I am reading *An Arsonist's Guide to Writers' Homes in New England* (Brock Clarke) because my uncle's wife (a writer) highly recommended it. It is good writing and funny. A nice respite from all the Peabody and other work reading I have piled up!"

## 6: PACRAO News, Summer Newsletter: July 2013

### Summer Reading, Continued...

#### **Ann Gillen:**

"I am reading The Undertaking by Thomas Lynch, given to me by a dear friend to read specifically on vacation. It is a series of essays that will make you want to live the best life you can in the time you have allotted to you--that all of life's little moments are what matter."

#### **Desi Nielson:**

"I'm reading And the Mountains Echoed, by Khaled Hosseini. He is the author of The Kite Runner and A Thousand Splendid Suns. I am reading it because his first two books were some of the best books I've ever read and I'm counting on his third to not disappoint."

#### **Heather Chermak:**

"Making Ideas Happen: Overcoming the Obstacles Between Vision and Reality by Scott Blesky. Why? Looking for inspiration to carry on the difficult work ahead of us.

I recently finished Tigers In Red Weather by Liza Klausmann. The story follows two cousins from the 1940's to the early 1970's, told from each person's perspective. It is an intriguing, complex story that grabs you from the first page. Why did I read it?? It looked interesting."



**Callin' out around the world,  
are you ready for a brand new beat?  
Ah....summer's here and the time is right for....**

- a) Dancin' in the street?
- b) Hitting the nearest beach?
- c) Making reservations for Vegas?
- d) Renewing your PACRAO membership?

How about ALL of the above?!

THANKS to all of you who have renewed your PACRAO Membership online and paid the annual dues already.

THANKS also to those who have renewed online and are about to mail that check for annual dues to our Treasurer (hint, hint).

If you are still searching for that "renew your membership" message in your e-mailbox, it was sent out in early May, but you can just go to the website and start there.

Our membership numbers are climbing slowly each week, but there are still many of you who have not yet renewed for 2013-14. Now that the conference registration site is open, please take the extra few minutes to go to <http://www.pacrao.org/> and renew your membership for the new year as you check out the very cool plans for both work and play at [PACRAO in Paris](#) – October 27-30 in fabulous Las Vegas.

Remember that your PACRAO membership connects you to more than

2,000 other PACRAOans, folks who know - and care passionately - about what we all do for a living. Membership also connects you to the online job board, which has been extremely busy with new job postings throughout the spring and summer months. Each time a new job is posted, you get an e-mail message alerting you to what is available out there. It's timely, easy, and very informative.

The quarterly newsletter and the PACRAO Review are other benefits of your membership, and are great sources of information about what's happening in our association, in our region, and in our profession. Read the announcement for a new PACRAO webinar on MOOCs coming soon, as well as for some new mentoring opportunities beginning this fall.

For everyone, including those who have already renewed, PLEASE urge your colleagues at your own institution to update their contact information on the PACRAO site. Also, if you have colleagues at your institutions who don't know about PACRAO, or who don't yet belong, please remind them that your institutional membership (only \$125 per year per

SCHOOL) allows for unlimited individual members who work there – so there's no reason not to be a part of PACRAO!

Instructions are right there on the first membership page for how to become a new member. *Best wishes for a relaxing, refreshing summer!*

**Marianne Stickel  
Vice President for  
Membership**



## Nominations for our Next PACRAO Leaders

Is it your time to serve? Is it someone else's time to serve—and your time to nominate that colleague? Remember that the N&E Committee works to develop a robust list of nominees to reflect all the diversity of PACRAO, across institution types, geography, job responsibilities, ethnic backgrounds, and all the rich variety of our organization. Each nomination enriches the pool of nominations

Use the online nominations form to nominate yourself or to nominate another PACRAO member. The nomination form and the nomination activity report are available at this link: [http://www.pacrao.org/docs/toc\\_resources.html](http://www.pacrao.org/docs/toc_resources.html)

PACRAO positions provide fulfilling and fun professional development opportunities. Serving PACRAO as a member of the board or a member of

the N&E brings recognition to you and to your institution. Serving PACRAO adds to your awareness of professional issues and resolutions throughout the region. Serving alongside committed colleagues creates rewarding professional and personal connections, as well.

Plus, it's fun!

**Julia Pomerenk**  
Past President

## Who Is Retiring???

During the annual conference, PACRAO honors members who have reached retirement since the last conference.

If you will be wearing the wide smile of the recently retired, please identify yourself.

If one of your colleagues has retired or will retire between November 2012 and November 2013, please let us know.

Send a note to PACRAO Past President Pomerenk at [pomerenk@wsu.edu](mailto:pomerenk@wsu.edu).



## Honorary Membership Nominations

Once a year, at the conference, PACRAO acknowledges colleagues who have given outstanding service to PACRAO over the years with Honorary Membership.

Typically, recipients are leaving the profession through retirement or entering a different field of work.

Past recipients include  
- Christine Kerlin  
- Dannette Sullivan  
- Masa Fujitani  
- John Finney  
- Fred Dear

A full list of Honorary Members is available on the PACRAO website.

Please think about PACRAO members who have been role models for you.

Please send nominations for Honorary Membership to PACRAO Past President Pomerenk at [pomerenk@wsu.edu](mailto:pomerenk@wsu.edu).

**Julia Pomerenk**  
Past President

## PACRAO Review! Publish an Article!



PACRAOs' very own peer-reviewed journal, the PACRAO Review, offers an opportunity for members to publish articles. This is a great opportunity to

- write about a project you have worked on at your institution
- author a point-counterpoint article with a colleague
- write about a presentation you have done
- add to your professional vitae as a higher education professional

For more information about writing a paper or article for the PACRAO Review, contact:

Celeste Fowles Nguyen  
[cfnguyen@stanford.edu](mailto:cfnguyen@stanford.edu).

## 8: PACRAO News, Summer Newsletter: July 2013

### Exciting Program Opportunities at the 2013 Annual Conference!

The 2013 PACRAO Program Committee is excited to bring a full program to you this year. We have more than 68 sessions providing you an opportunity to learn from and connect with your colleagues from across our region. The sessions cover many topics including admissions, staff development, change management, data-driven decision making, FERPA, transfer initiatives, international processes, and much more. Please check the conference mini site for complete program details.

We are excited to have AACRAO's SPEEDE committee present a workshop Sunday morning prior to the conference about electronic transcripts. If you and your institution are exploring the possibility of implementing electronic

transcripts, this is your opportunity to participate in a "How To" workshop, get your questions answered, and connect with colleagues across the region. Sign up for the SPEEDE workshop (additional cost applies) when registering for the conference. AACRAO's SPEEDE committee will also be presenting sessions throughout the day on Monday, October 28.

PACRAO is pleased to welcome Brad Myers, AACRAO President-Elect and University Registrar at The Ohio State University, and LeRoy Rooker, AACRAO Senior Fellow, to our conference. LeRoy will share his FERPA expertise with our community on Tuesday. Brad will be with us throughout the conference and share his

expertise and experience with us as well as provide AACRAO greetings.

We look forward to welcoming everyone to our Professional Rendezvous beginning Sunday, October 27, at 5 p.m. Don't delay – register for the conference today!

**Heather A Chermak**  
2013 Program Chair



### Call For Facilitators

Here's an easy way to get involved in your PACRAO Organization:

The 2013 PACRAO Program Committee is looking for volunteers to facilitate our sessions at the annual conference.

Facilitators introduce the presenters, pass out any handouts, help the presenter keep track of the time, and count the number of participants in each session.

If you are willing to facilitate a session, we need you!

Please email Heather Chermak, 2013 PACRAO Program Chair at [hchermak@uidaho.edu](mailto:hchermak@uidaho.edu).

If there is a particular type of session you would like to facilitate, let Heather know, and be sure to include your contact information.

The program committee will do its best to match volunteers with your choice of sessions.

### Summer Reading, Continued...

**Todd McCollum:**

"I am reading *The Infinities* by John Banville. I enjoyed his Booker Prize winning *The Sea* and now have his other novels on my reading list. *The Infinities* is the story of a family that comes together as the aging patriarch comes home for his final days. I enjoy Banville for his poetic way of describing the subtle details that make up a scene.

I recently finished, W. S. Merwin's *The Miner's Pale Children*. Merwin is one of the foremost poets over the last 50 years, and one of my personal favorites. *The Miner's Pale Children* is one of his lesser-known works, perhaps because it is not poetry. It is a collection of short prose pieces, varying in length from a paragraph to 20 pages, covering a wide variety of subject matter. But all beautifully written, as would be expected, and very thought provoking.

**Soraira Urquiza:**

"I am reading three books: *White Supremacy in Children's Literature: Characterizations of African Americans, 1830-1900*, by Donnarrae MacCann; *This Bridge Called My Back: Writings by Radical Women of Color*, a feminist anthology edited by Cherríe Moraga and Gloria E. Anzaldúa; and *Sister Outsider* by Audre Lorde.

Can you tell I'm in grad school? I am working on my thesis, so most of my reading is centered around that goal. However, *This Bridge* & *Sister Outsider* are more for personal gain rather than thesis work. "

**Post your summer reading favorites on Facebook!!**



**Across**

2. The first one was administered in 1901 (3 words)  
 7. Start + ment  
 11. Trees bleed this when damaged - also a federal compliance abbreviation  
 12. Fess up to something  
 14. Prospective students submit these  
 16. \_\_\_\_\_ card  
 19. There is nothing avg. about a 4.0  
 20. One way of making admission decisions when considering available aid (2 words)  
 21. A combination of fields of study regularly mentioned in current media  
 22. This committee wields significant power on campuses (2 words)  
 23. Disavow the truth

**Down**

1. A drug addict's worst nightmare  
 3. National organization  
 4. Smart Greek letters (3 words)  
 5. Title of one who maintains records, even outside of higher education  
 6. A role at your institution, yes, but also a man's name  
 8. Electronic official record  
 9. Your institution may have one or many, and your institution may also be one  
 10. A written or printed version of material originally presented in another medium  
 11. Measured in weeks of instruction  
 13. Student (or parent) paid revenue  
 15. Location of the 2014 PACRAO conference  
 17. An increasingly common method of instructional delivery  
 18. First timer's nick name

## Exemplary New Member Award

Each year, PACRAO honors a new member who has made significant contributions to PACRAO and to the membership in their first years as a member of our association.

The first three recipients of this award were:

- Ali Crane
- Ann Gillen
- Soraira Urquiza

Consider those newer members whom you have noticed giving presentations, serving on committees, and

otherwise making contributions to PACRAO.

Please send all notifications and nominations to PACRAO Past President Julia Pomerenk at [pomerenk@wsu.edu](mailto:pomerenk@wsu.edu).

**Julia Pomerenk**  
**Past President**

## Higher Education at Play

Puzzle by Joyce Allen  
 VP Publications and Information Technology

